

Information on COVID-19

- Information on vaccines and status of infections is available using the following QR codes.



Homepage (Japanese)



Homepage
(Simple Japanese, English, Chinese)



LINE (Japanese)



Twitter (Japanese)

- Information on vaccine procedures is available by telephone.

Kumamoto City Vaccine Call Center

Phone: 096-300-5577

Hours: Every day from 8:30 AM to 7:00 PM

Languages: Japanese, English, Chinese, Korean, Vietnamese, Tagalog

Kumamoto City provides a broad range of support to help foreign residents live safely and securely. Please take advantage of these services in Kumamoto if you need help.

The Kumamoto Consultation and Support Plaza for Foreign Residents

Please feel free to contact us if you have any questions, concerns, or problems related to living in Kumamoto City.

Location: 2F Kumamoto City International Center
(4-18 Hanabata-cho, Chuo Ward, Kumamoto City)

Hours: 10:00 AM to 6:00 PM

Email: soudan@kumamoto-if.or.jp

Phone: 096-359-4995



K-SAFE (Disaster Support System for Foreigners)

A multilingual email services that provides critical information in the event of a disaster, as well as general information that residents may find useful in daily life. To register, please email your name, nationality, and gender to the following email address: pj-info@kumamoto-if.or.jp

Kumamoto City Disaster Prevention Information Portal

Provides information on disasters and evacuation shelters in Kumamoto City.



In addition, the Kumamoto City International Center holds Japanese language lessons, provides disaster prevention information booklets (referred to locally as “Anshin Note”), organizes events, and more. For details, please contact the Kumamoto International Foundation.
Phone: 096-359-2121 Email: pj-info@kumamoto-if.or.jp