

To Everyone Who Has Recently Entered Japan from Abroad,  
**A Request to Prevent the Mass Spread of the Novel Coronavirus**

Currently, there are only 6 confirmed cases of infection within Kumamoto City, but **there have been new confirmed cases amongst people returning to Japan from abroad.**

**As such, if you or anyone you know has recently traveled overseas or has recently moved to Kumamoto City from abroad within the last month especially** and if they have a fever or are concerned about possible infection, please tell them to call the "Returnee & Coronavirus Contact Consultation Center" (24-hour reception) at ☎096-364-3222 or ☎096-372-0705 to talk about their condition. We ask for your cooperation in this matter.

Furthermore, if foreign language support is necessary, please contact the Kumamoto Consultation and Support Plaza for Foreign Residents (Inside the Kumamoto International Center and is open from 10:00 AM ~ 6:00 PM) at ☎096-359-4995 to arrange for language assistance.

※ If any of your friends or acquaintances match the listed details, please inform them of how to get help.

**【Consultation System】**

◆ **Returnee & Coronavirus Contact Consultation Center**

Kumamoto City Coronavirus infection phone consultation (available 24 hours a day)

1. Phone Number ☎096-364-3222 or ☎096-372-0705
2. Opening Day From January 30th (Thursday), 2020 ~
3. Hours Weekdays (Mon - Fri): 12:00 AM to 11:59 PM (24 Hour Reception)  
Saturdays, Sundays, Holidays: 12:00 AM to 11:59 PM (24 Hour Reception)
4. Consultation Services:
  - Consultations about novel Coronavirus Infection
  - Medical facilities that can provide testing to people who may be infected with the novel Coronavirus

(Returnee & Coronavirus Contact Consultation for those arriving from abroad) arranging a medical check-up

※ If foreign language support is necessary, please contact The Kumamoto Consultation and Support Plaza for Foreign Residents. They should be able to provide help with regard to language in this consultation.

◆ **Kumamoto City Consultation and Support Plaza for Foreign Residents**

General consultation services for foreigners

1. Phone Number ☎096-359-4995
2. Email [soudan@kumamoto-if.or.jp](mailto:soudan@kumamoto-if.or.jp)
3. Website: <http://www.kumamoto-if.or.jp/plaza/>
4. Hours 10:00 AM ~ 6:00 PM

※ They are closed on the 2<sup>nd</sup> & 4<sup>th</sup> Mondays of the month (if Monday is a holiday, then they will close the following Tuesday instead)

5. Consultation Services Consultations about General Matters

※ For more details, please go to the Kumamoto City homepage.

<http://www.city.kumamoto.jp.e.fm.hp.transer.com/>