

3-2-4 Temporary Provision of Municipal Housing for Those Whose Homes Have Been Damaged

Housing Policy Section

TEL: 096-328-2461

Municipal housing will be temporarily provided to residents who are unable to continue living in their homes due to the 2026 Kumamoto Earthquake.

Eligible Applicants

Individuals whose homes sustained damage classified as “partially destroyed” or worse due to the 2026 Kumamoto Earthquake and who are no longer able to continue living there.

*As a general rule, a Disaster Damage Certificate issued by the city (classifying the damage as “Partially Destroyed” or worse; a copy is acceptable) is required; however, depending on the circumstances, it may be submitted at a later date.

*Individuals whose homes sustained damage classified as “Minor Partial Destruction,” “Minor Damage (not qualifying as Minor Partial Destruction),” or “No Damage” are not eligible.

Possible Period of Residence

Up to 6 months (renewable for up to 1 year)

Fees

Rent, parking fees, and security deposits are waived.

Residents are responsible for common area maintenance fees, water, electricity, and gas charges, etc.

Application Procedures

Applications will be accepted at the reception desk on a first-come, first-served basis.

Applications will close for any housing units once a move-in request has been received.

Application Period & Hours

-Starting from Thursday, August 6, 2026 for residents of Kumamoto City

-Starting from Sunday, August 9, 2026 for residents of Kumamoto City and residents outside Kumamoto City

From 10:00 a.m. to 4:00 p.m.

※For those who arrive before the application period begins (10:00 a.m.), a lottery will be held among all attendees present at the reception desk at the start of the application period to determine the order of application. Applications will then be processed in that order.

※For those who arrive after the application period's start time, application will be conducted on a first-come, first-served basis once applications for all attendees who arrived by the start time have been completed.

Application Office & Application Date

For residents of Kumamoto City:

Hinokimi Culture Center 1st Floor (Jonanmachi Maihara 394-1, Minami Ward, Kumamoto City) from Thursday, August 6 to Friday, August 7, 2026

Kumamoto City Hall 14th Floor (Tetorihoncho 1-1, Chuo Ward, Kumamoto City) on Saturday, August 8, 2026

For residents of Kumamoto City and residents outside Kumamoto City:

Kumamoto City Hall 14th Floor (Tetorihoncho 1-1, Chuo Ward, Kumamoto City) on Sunday, August 9, 2026

Kumamoto City Hall 9th Floor Public Housing & Management Center from Monday, August 10 (excluding weekends)

Required Documents

- A copy of the Disaster Damage Certificate
 - Proof of identity (driver's license, My Number Card, or any document proving residence at the disaster-affected location)
 - Application documents (Application for Permission to Use Public Property, Affidavit)
- *If a representative is submitting the application, the following documents are also required:
- The representative's proof of identity
 - Power of attorney

Other Information

- Please note that you will need to bring your own furniture, appliances, curtains, and other items.
- Please be aware that keeping pets (dogs, cats, birds, etc.) in municipal housing and feeding them on the premises is prohibited.

Contact Information

Housing Policy Section

TEL: 096-328-2461