

PLAZA NEWSLETTER (July 2025)

It is now June and the rainy season has started in Kumamoto. It has often been hot during the day but cool in the mornings and evenings. From now on, it will be a time of humidity and heat, and you may feel ill. Be aware of sudden heat and make an effort to hydrate frequently. In addition, heavy rainfall in a short period of time may cause sudden rise of rivers and landslides. It can also be a time of frequent weather changes, so be sure to check the weather forecast in advance and take the necessary precautions.

Now then, allow us to partially introduce the consultation details found in our plaza. We received 73 consultations in May and have shared below examples of questions and answers. Some content has been edited for privacy concerns.

Q : Please tell me about the residence card and passport procedures for my baby to be born in the future. (Husband: student, Wife: dependent status of residence)

A : First, it is necessary to report the birth to the municipal office of the city, ward, town or village where you live within 14 days of the birth and obtain a "Birth registration certificate" for immigration procedures and a "Birth registration certificate" or "certification of birth registration details" for submission to the embassy. (Check with the embassy or consulate of your country to determine which document is required.) Within 30 days of birth, go to the nearest immigration office and apply for permission to obtain status of residence. Then you will go through the registration process for your child at the embassy or consulate of your country. After that, a passport can be issued. The required documents vary from country to country, so you will need to check with the embassy or consulate of your country.

Q : I have lost my pension book. How can I get the Lump-sum withdrawal payment after returning to my country?

A : Since pension handbooks are not distributed in the first place, you can apply for the Lump-sum withdrawal payment even after you return to your home country, using the pension number on your Basic Pension Notice. If you do not have the notification, you can contact the pension office and provide your name, address, and date of birth to request a reissue.

Q : I will be returning to the Philippines for a week. I have been told that I need to register for eTravel, but I don't know how to do it.

A : eTravel will be available for registration 72 hours prior to the boarding time. For this case, Plaza went through the registration process with the consuler. The same registration procedure is required for the return flight.

※ eTravel is an immigration system that allows all travelers (including Filipino nationals) entering the Philippines to declare their travel information and health status online in advance. Regardless of your purpose of entry into the Philippines, whether for tourism, study or business, you are required to register for eTravel in advance.

If you have any problems, please contact the Kumamoto Consultation and Support Plaza for Foreign Residents.

The 20th Course Guidance in Kumamoto

For foreign students and their parents

This year's event will again be geared toward students and parents preparing to enter high school, and will be full of all the information you need to know about the school, tuition fees, special measures for entrance examinations, and more. There will also be a presentation on the experiences of senior high school students. Individual consultations are also available. Interpreters will be available to help those who are not comfortable with Japanese. Participation is free of charge.



Date & Time : Sunday, July 6, 2025

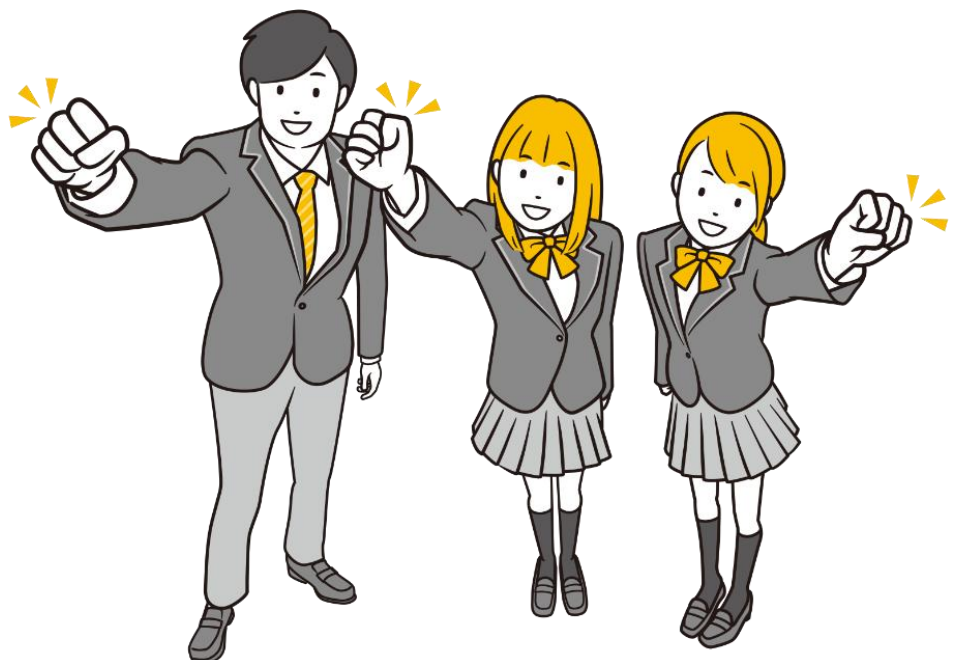
13:00-14:40 For Chinese and Korean Speakers

15:00-16:40 For English and other languages speakers

Venue : Meeting room 3, 4F,

Kumamoto City International Center

Flier & Application





For foreign parents raising children Japanese Language Exchange Group “Hotto Salon”

On the 4th Thursday of every month from 10:00-11:30,
we hold an exchange meeting for mothers/fathers raising children and
children from 0 to 6 years old at the Kumamoto City International
Center. Let's have a nice chat over a drink about childcare, Japanese
language study, daily life, etc. You don't have to be fluent in Japanese.
You can also consult with us about childcare. From time to time, we also
hold events such as picture book readings and rhythmic activities.
Participation is 100 yen per session and is limited to 10 families.
Applications are accepted from the 1st of each month. We look forward
to your participation!



Inquiries

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e-mail :

nihongo@kumamoto-if.or.jp

Application



Flier



Information on Kumamoto Consultation and Support Plaza for Foreign Residents

The Plaza offers professional consultations including legal affairs, residence status issues, housing and life affairs support in multiple languages. Consultants who speak English, Chinese, Vietnamese, Tagalog, Spanish, Nepali and Taiwanese are available at the Plaza as the schedule below.

July Schedule

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
30	01 ·Chinese Consultation	02 ·Immigrational Consultation ·Vietnamese Consultation ·Life Consultation in Chinese ·German Consultation	03 ·Korean Consultation	04 ·Spanish Consultation ·Life Consultation in Chinese ·English Consultation (15:30-17:00)	05	06 ·Vietnam Consultation ·Life Consultation in Chinese
07	08 ·Chinese Consultation (14:00-17:00)	09 ·Mental Health Counseling ·Tagalog Consultation ·Life Consultation in Chinese ·German Consultation ·Job Consultation	10 ·Korean Consultation	11 ·Life Consultation in Chinese ·English Consultation	12	13 ·Life Consultation in Chinese ·Educational Consultation ·Immigrational Consultation
14 closed	15 ·Chinese Consultation	16 ·Housing Consultation ·Vietnamese Consultation ·Life Consultation in Chinese ·German Consultation ·Life Consultation in	17 ·Korean Consultation	18 ·Life Consultation in Chinese ·English Consultation	19 ·Free Legal Consultation ·Life Consultation in Chinese	20 ·Immigrational Consultation ·Vietnamese Consultation ·Nepal Consultation
21 Marine Day	22 ·Chinese Consultation	23 ·Life Consultation in Chinese ·German Consultation ·One-stop Consultation Service for International Students	24 ·Korean Consultation	25 ·Life Consultation in Chinese ·English Consultation	26	27 ·Life Consultation in Chinese ·Educational Consultation ·Life Consultation in Taiwanese
28 closed	29 ·Chinese Consultation	30 ·Life Consultation in Chinese ·German Consultation	31 ·Korean Consultation	01	02	03
04	05	note: Consultations 1:00p.m~5:00p.m (apart from the ones below) □ ·Life Consultation in Chinese 1:00pm ~ 6:00pm ·Immigrational Consultation 1:00pm~4:00pm 3:30pm~5:30pm ·Free Legal Consultation 2:00pm~4:00pm (Reservation required) ·One-stop Consultation Service for International Students 1:00pm~4:00pm ·Mental Health Counseling ·Educational Consultation 10:00am~3:00pm				

※ Consultation service could be cancelled due to consultant's personal reasons. Please e-mail or call us beforehand to check if the consultant is available.

Kumamoto Consultation and Support Plaza for Foreign Residents' Facebook

We regularly update information useful to you.

Follow us and be one of the first one to be informed!



Plaza's FB

We are offering variety of information useful to your life. Please check us!



Our website



Our Life affairs guidance

Kumamoto Consultation and Support Plaza for Foreign Residents

Location: 2nd floor of Kumamoto City International Center

Address: 4-18 Hanabata-Cho, Chuo-Ku, Kumamoto City, 860-0806

Tel: 096-359-4995

E-mail: soudan@kumamoto-if.or.jp

Opening hours: Between 10 am and 6 pm

Closed on second and fourth Mondays and between December 29 and January 3

★ If second or fourth Monday is a national holiday, the plaza will be closed the following day instead.

