

## [Kumamoto City Regional Disaster Prevention Plan]

- It states foreigners are included as persons who need help at the time of disaster and mentions provision of multilingual information and distribution of multilingual disaster cards. KIF is designated as an organizer.
- It mentions Kumamoto City International Center will be the evacuation facility for foreigners in the case of disaster.

### (Problem to be solved)

- The operator of the evacuation facility at Kumamoto City International Center is unclear. (Is the operator Kumamoto City, KIF as the designated admirer of the center, or the KIF as the International Association?). At the time of the Kumamoto earthquakes, it happened to be established by Kumamoto City (public) and operated by the KIF (private).
- KIF assumed the roles of the safety of foreigners who evacuated to the evacuation sites in Kumamoto City and providing multilingual disaster information. The operation of the evacuation center made it impossible for KIF to patrol the other evacuation centers outside of the center until KIF got support by staff members of the International Associations of Kyushu black and Multicultural coexistence managers.

(Extracts from Kumamoto City Regional Disaster Prevention Plan)

### Item 3: Policy measures regarding Foreigners

Due to language differences and soon, foreigners may not understand the disaster prevention information, the emerging information at the time of disaster, and evacuation orders. Because of these issues, they may not take proper evacuation action and may experience damage. For this reason, we are constantly making efforts to raise the awareness of disaster prevention measures. As for injured or sick persons, we especially need to locate medical institutions they can be treated at with foreign languages support. At the same time, we are making efforts to raise the awareness of providing information through the Shisei-dayori (news from the municipal administration) and website.

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The Kumamoto International Foundation has made an effort to post information regarding daily life and health from the Shisei-dayori, and the information which is necessary for foreigners to live in our city, in English, Chinese, and Korean its our website. At the same time, it provides disaster information to foreigners who have registered to its multilingual disaster prevention e-mail system when more urgent disaster information than the alert is provided, and it regularly (once a month) provides daily living information and event information. It is also trying to distribute disaster information cards translated into various languages, which were made with the help of Nagaoka City International Exchange Center.

The International Center will have a consultation counter for foreigners in multiple languages, and improve the registration system for daily Japanese volunteers , while they hold various Japanese classes, which meet the needs of foreigners and try to solve the lack of information. They collaborate with the Health and Welfare Center in every community and develop the environment in which foreigners can positively participate in the activities, such as disaster prevention drills.

Facility for foreign evacuees

Name of facility	Address	Telephone number
<b>Kumamoto City International Center</b>	<b>4-18, Hanabata-chou, Chuo-ku, Kumamoto City</b>	<b>096-359-2020</b>

At the time of a large-scale disaster, facilities mentioned above will be opened by Kumamoto City. Please contact them or evacuate there.

(International Affairs Section, Kumamoto City)