

Consultation station set up for disabled victims and their families of the 2016 Kumamoto earthquakes

We have established a consultation window for disabled victims and their families of the 2016 Kumamoto earthquake disaster. Feel free to contact us and talk about any difficulties you may be facing.

How can I use the city' s support system?:

E. g.

- I need a disaster victim certificate for my residence.
- I want to receive some relief aid.
- I am looking for a place to live.
- I need to replace my special needs equipment.

○" Victims' support info" dial 0120-013-572

Hours : 9am-pm (Including holidays)

○" Disaster victim certificate issuance" call center 0120-237-034

Hours : 9am-8pm (Including holidays)

For those with hearing disabilities, please fax or email us:

F A X 096-323-0550

Email seikatsusaiken@city.kumamoto.lg.jp

I need help getting my life back in order:

E. g.

- I need help cleaning up my damaged residence.
- I need someone to take care of my disabled child during the day.
- I need help moving to a new residence.
- I want to talk with someone about my anxiety etc.
- I am unable to bathe unassisted.
- I have not be able to travel to the hospital since the earthquake.

○” Hisaiti Kumamoto” Disaster Victim Center for the Disabled Japan Disabilities Forum (JDF) Local Office
096-234-7728
Hours : 9am-6pm
F A X 096-234-7729 (2 4 hrs.)
Email hisaitikumamoto@gmail.com

I want to talk to someone about my special needs

E. g.

- I need nursing care service
- I need a helper to assist me with household chores
- I need a place to stay during the heat of the day
- I need help with a variety of things, issues etc.

○Kumamoto City Disabled Consultation Support Center

There are 9 **Kumamoto City Disabled Consultation Support centers** located within the city which offer disabled persons and their families information, advice and support on a variety of topics relating to welfare and care services.

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| • Kumamoto City Disabled Consultation Support Center | “Inkuru” | TEL:096-342-6665 |
| • Kumamoto City Disabled Consultation Support Center | “Uizu” | TEL:096-200-1571 |
| • Kumamoto City Disabled Consultation Support Center | “Aozora” | TEL:096-237-6777 |
| • Kumamoto City Disabled Consultation Support Center | “Kirari” | TEL:096-384-5030 |
| • Kumamoto City Disabled Consultation Support Center | “Hikari” | TEL:096-273-7262 |
| • Kumamoto City Disabled Consultation Support Center | “Jyonan” | TEL:096-285-8757 |
| • Kumamoto City Disabled Consultation Support Center | “Kizuna” | TEL:0964-28-7799 |
| • Kumamoto City Disabled Consultation Support Center | “Ashisuto” | TEL:096-337-5211 |
| • Kumamoto City Disabled Consultation Support Center | “Nadeshiko” | TEL:096-342-4173 |