

2016 Support System for the Earthquake Victims (menu)Ver.1 (As of April 28th)

Contact [Victim Support Information Call Center] for Inquiries

0120-013-572 (Toll Free) 9am~8pm (open on weekends and holidays)

*Inquiries in foreign languages (Japanese, English, and Chinese)

096-359-2121 (Kumamoto International Foundation)

No.	Category	Support Menu
1	Certificate	Disaster Victim Certificate 「House and Building」 (Incl. Home Businesses)
2	Certificate	Issue of Disaster Victim Certificate 「Store, Office, and Factory」 and 「Related to Agriculture, Forestry and Fisheries」
3	Certificate	Exemption from issuing fees for certificate delivery
4	City Tax	Reduction and Exemption of Personal Municipal and Prefectural Residents Tax
5	City Tax	Reduction and Exemption of Fixed asset tax
6	City Tax	Postponement of Municipal Tax
7	Condolence Money & Relief Money	Payment of Disaster Condolence Money and Relief Money
8	Loans	Loaning for Disaster Relief Funds
9	Life Support	Rebuilding Lives of Victims Support System
1 0	Housing	Provision of Public Housing to those whose house was entirely, severely, or partly destroyed due to the earthquake
1 1	Housing	Temporary repairs to the damaged houses
1 2	Housing	Provision of rooms by Privately-Rented Housing System
1 3	Housing	Provision of Information about Privately-Rented Housings
1 4	Housing	Exemption of Building Certification Application and Application fee for Inspection of Completion (Except for Building safety Inspection fee)
1 5	Daily Commodities	Supply of beddings and other daily necessities
1 6	Garbage	About garbage from the earthquake

No.	Category	Support Menu
1 7	Drinking Water	Inspection of drinking well-water in disaster area
1 8	National Health Insurance	Reduction and Exemption of National Health Insurance Premiums
1 9	National Health Insurance	Exemption of out-of-pocket expenses for National Health Insurance Premiums
2 0	Latter-Stage Elderly Healthcare System	Reduction and Exemption of Latter-Stage Elderly Healthcare Insurance Premiums
2 1	Latter-Stage Elderly Healthcare System	Exemption of out-of-pocket expenses for Latter-Stage Elderly Healthcare Insurance Premiums
2 2	Pension	Exemption of National Pension Insurance Premiums
2 3	Pension	Contribution Postponement System for students
2 4	Pension	Payment of Old Age Welfare Pension and Disability Basic Pension (Disabilities before 20 years old)
2 5	Long-Term Insurance	Exemption of Long-Term Insurance Premiums and Nursing-care service fee
2 6	Childcare	Reduction of and Exemption from daycare fees
2 7	Childcare	Temporary Childcare Service
2 8	Child-rearing	Temporary day-care service due to the shutdown of daycares
2 9	Welfare	Re-provision of Welfare equipment
3 0	Education	Provision of textbooks and school supplies
3 1	Finance	Kumamoto Earthquake Special Financing facility
3 2	Finance	Disaster Special Financing facility (For Agriculture, forestry and fisheries)
3 3	Others	Mental Health Consultation
3 4	Others	Hygiene management Consultation and Consultation about sterilization for the facility, water, and equipment of a food-related business operator
35	Others	Dispatch of disaster volunteers