

Inquiry about pension

Japan Pension Service has started consultation service by using toll free for those who were suffered by Kumamoto earthquake.

- Consultation regarding the coverage and insurance fees of the national pension.
- Consultation regarding the coverage and payment of employee's pension insurance.
- Consultation about receiving the pension

※ Exemption of contributions

- If your house and any other asset that you have were damaged by the earthquake, you might be able to exempt all amount or some amount of your national pension insurance.
- You can stop paying through automatic bank remittance.

➤ For more information, please call Japan Pension Service.

Japan Pension Service Toll Free Number: 0120-558-656

➤ Working hours: Monday 8:30am – 7pm

Tuesday – Friday 8:30am to 5:30pm

Sunday, Saturday and public holiday 8:30am to 5:30pm