Be careful on Consumers Trouble

Waterworks and Sewerage Bureau does not visit customers' houses to inspect water leaking. In addition, when they visit the customers, they always carry their ID card.

To prevent trouble, please check their ID where they come from and consult with other people, and do not accept their offers if you feel suspicious about them.

[Contact]

Waterworks and Sewerage Bureau (上下水道局)

TEL:096-381-1133

After hours hotline (Night, Sat, Sun and Public holiday)

TEL: 096-381-0012